

OTHER THINGS TO KEEP IN MIND DURING YOUR SEARCH FOR THE PERFECT NEW HOME....

Pay attention to the staff

- What was their attitude when assisting you?
- What training do the care staff have; e.g. are there Registered Nurses, Enrolled Nurses, Trained carers
- Is there adequate staff to provide care overnight and on weekends?

Ask about their provided services

- What type of care or services are provided / not provided?
- Were you given access to look all around the home, into a room and at all amenities?
- What are the daily routines of the home?
- What type of social and cultural activities are provided? Is there variety and are you able to choose what interests you?
- What are the meal arrangements – is there flexibility and variety in the menu?
- Can the home meet your medical and special needs (e.g. language, culture, religious observances, pets)?

Look at the presentation of the home

- Was the home fresh, clean and in good condition and repair?
- Is there easy access to well- maintained outdoor areas?

Pay attention to room types and ask about availability

- Do you have the option of a single or shared room?
- Can you have your own private telephone?
- Are there options for couples to share a room?
- What furnishings or personal item are supplied and what are you able to bring with you?
- Are bathrooms shared or private?
- Is there adequate storage provided?

Ask about options that will enhance your quality of life

- Can family and friends be involved in care and activities?
- Can family stay overnight if needed?
- What transport is provided to go on outings?

Obtain a checklist on Health.gov.au

<http://www.baptcare.org.au/services/aged-care-homes/about-our-residential-aged-care/finding-a-home-and-moving-in>