

Infinite Care Mount Lofty



ENQUIRY PACK

Innovative
aged care...
where people
matter



We believe that people matter

This has been our philosophy during more than 30 years of delivering quality residential care to ageing South Australians. We are now expanding our services into Queensland, with new residential facilities opening in Toowoomba and Cornubia.

Infinite Care is proud to be an inclusive organisation that openly welcomes all people, regardless of ethnicity, culture, gender, identity or disability.

We wholeheartedly believe our residents matter and our team matter too.

Our wealth of experience

Infinite Care is a national organisation with a wealth of experience in providing care to the aged. Our care model is focused on enhancing our resident's daily experience, and enabling them to continue to live the best life they can.

Infinite Care have implemented an evidence-based Wellness Model that is based on a resident-centred enablement approach across all facilities – current and new. We achieve this by encouraging active resident participation through the assessment, care planning, review and case management stages promoting independence. This supports residents to:

- Live productively
- Have purpose to be healthy
- Stay connected

We take an innovative approach to aged care, providing residents with modern and tailored care solutions to satisfy all facets of their daily lives.



We operate as one big happy extended family, who genuinely care about the happiness and wellbeing of our residents and each other. Our relationships are respectful, filled with care, fun and laughter.

We ensure our residents are at the forefront of every decision we make.

Our Wellness Model

To implement our Wellness Model, our staff demeanour and customer service approach supports independence and enablement. We work with the residents and their families to provide a home-like and positive environment that promotes self-sufficiency.

Along with a designated Case Manager (Registered Nurse or Allied Health Professional) the Wellness Model will focus on the residents' individual journey. This Case Manager works in partnership with the resident, their family and their GP in order to identify changing needs and allowing input into the appropriate care and services to be provided.

The result of this partnership approach is a holistic health and wellbeing care plan being co-created and focusing on the core outcome domains of health, wellbeing, mobility, community and nutrition.



Beautiful, unique friendships

Infinite Care only employ people who firmly believe it is a privilege to work with the elderly and have a deep empathy for our residents' often vulnerable positions.

Our staff and volunteers build beautiful and unique friendships with our residents and foster genuine trust and care for each other. Our staff cherish being part of our residents lives, hearing their unique stories and helping them enjoy and have fun every day in their homes.

Fill your days with infinite opportunity

Whether a resident's ideal day includes pottering around in the garden, sitting with a friend and cup of tea, quiet time in their room watching a favourite show, being creative through art and craft or staying active through games and exercise classes, we have something for everyone.

We have a vibrant community and access to a wellness centre, movie theatre, cafe, beauty salon and many activities to support wellbeing. These additional offerings assist our residents to continue to stay healthy, active and connected within our home, with friends, family and their community.



Life doesn't stop

A common concern for people entering residential care for the first time is that their life, as they know it, will end. Life doesn't stop in our community... it's enhanced! We help our residents set new goals and new daily routines to create a fulfilling and meaningful new chapter in their lives.

A feeling of home

Our homes exude a warm, welcoming and friendly atmosphere. Residents, staff, volunteers, family, visitors and even visiting pets all help to create an environment that is full of friendship, laughter and calm energy.



“My Dad became a resident in September last year and while it took him a while to settle in, he now loves it. He goes on bus trips, gets his hair cut and has made some good friends. The food is good and he has gained weight since being there. I have not seen him this good in a few years. The staff are lovely, friendly people and they always make visitors feel welcome. Most of all he hasn't had to worry about anything, as it is all done for him. It's brought such peace of mind for the family”.

- Debbie, Klemzig Residential Care Service

Family friendly

We know how important it is for family and friends to continue to be a part of our resident's lives and we ensure everyone feels just as welcome and at home as our residents do.

Both families and residents can take advantage of our stunning indoor and outdoor sitting areas, BBQ area, movie theatre, on-site cafe and so much more.

We also have multiple enclosed courtyards that provide a safe area for children to play as you catch up with your loved ones.



Delicious home style meals

Our fully qualified Chef will oversee the creation of delicious and nutritious quality home-style meals, using fresh produce and ingredients daily. Our seasonally inspired menus are developed with the vital input of our residents and a Dietician.

Appealing options are also available for those with additional preferences and needs, including gluten free, vegetarian, soft, vitamised and diabetic diets.

Personalised care

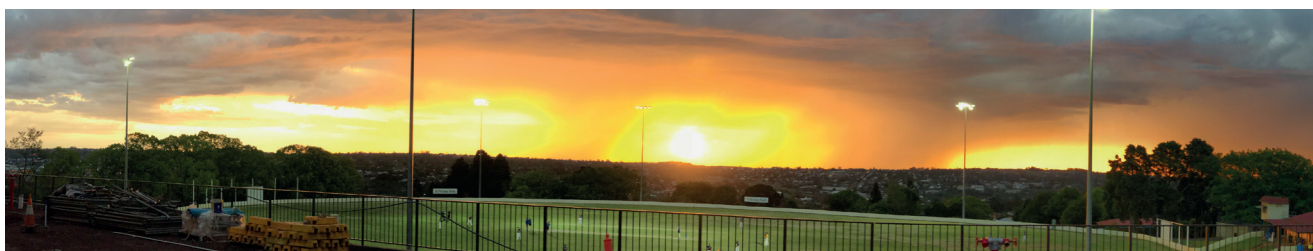
We offer a range of care and services that are individually tailored to each resident. Whether our residents require minimal assistance or 24 hour nursing care, we are equipped to provide them with the right level of care and support now, and as their needs evolve.

Living with a chronic condition can be difficult. We recognise that many of our residents require specific care for conditions including diabetes, dementia/Alzheimer's, Parkinson's or Chronic Obstructive Pulmonary Disease (COPD). Our trained staff are trained to work with residents in order to ensure their lifestyle and care needs are met.

MOUNT LOFTY, QLD



Infinite Care Mount Lofty, in Toowoomba, is a 134-bed care facility. Architecturally designed around its elevated position, this state of the art facility takes full advantage of spectacular natural views afforded by the stunning Mount Lofty Ranges surrounding the site.

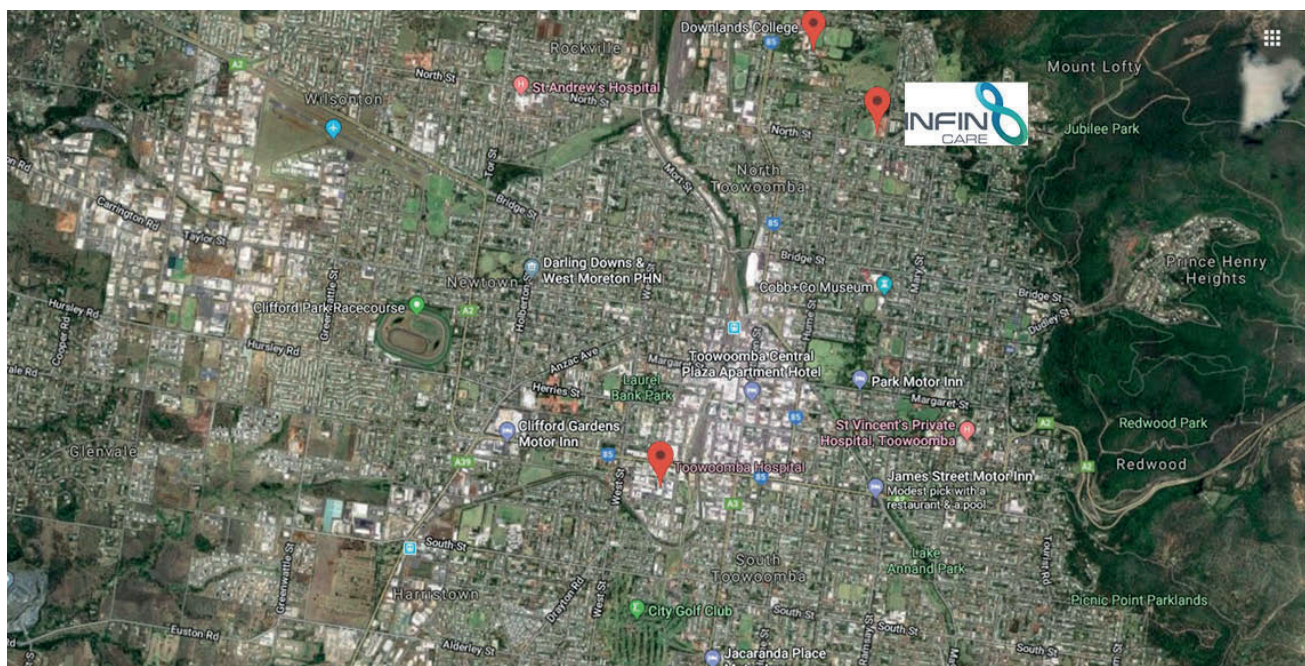


Perched high on the range affords incredible views over Heritage Oval and Toowoomba city

Close to everything you need

Conveniently located close to the Northpoint Shopping precinct, local bowls club, several medical practices and public transport, our Mount Lofty facility overlooks Heritage Oval, a local sporting field, which will provide an enhanced sense of community for residents.

This modern facility is set on two acres of lush elevated green space, and has been designed over three levels and four wings. Two levels are dedicated to resident accommodation and communal areas. These areas include dining and lounge areas, a shared wellness centre, theatre room, function room and administration centre.



THE EXTRA TOUCH



Feel safe and connected

Security and technology are a design feature, including WiFi throughout and video cameras installed for internal and external security.



A private haven

All bedrooms include ensuites and an extensive range of residential care services and options that cater from low care needs, memory and dementia support, through to respite and palliative care.

No need to leave home

Arrangements are in place for visiting allied health professionals including Physiotherapists, Speech Pathologists, Dietitians and Podiatrists. We believe that providing a full range of services will give our residents the comfort of knowing there is no need to relocate from their home as care needs change.



The Infinite Approach

Through the Infinite Care approach to health, aged care services and support, our new Mount Lofty facility will promote independence, well-being and quality of life for each resident in our care.

NEXT STEPS



Once you and your family have decided it may be time to enter aged care, the chances are you have questions on where to even start the process.

So we've put together a step by step guide on what you should do from here. This can be found in more detail on our website:

www.infin8care.com.au/5-steps-entering-aged-care/



1. Arrange an Aged Care Assessment through My Aged Care.
2. Request a tour of the homes you like the look of. Consider requesting a respite stay so you are able to get a feel for the facility.
3. Seek financial advice from your Accountant or Financial Planner and arrange an Income and Assets Assessment.
4. Fill out an initial application to enter the facility of your choice.
5. Meet with our Admissions team to finalise arrangements and have any questions answered.

APPLICATION FORM



Date / /

Title _____
Marital Status _____
Surname _____
Given Name _____
Other Names _____
Preferred Name _____
D.O.B / /
Birthplace _____
Current residential address _____
Religion _____
Languages spoken _____

Alternative Contact

Full Name _____
Relationship _____
Address _____
Suburb _____
Postcode _____
Telephone _____
Email _____

Please indicate if you have any of the following in place and provide a copy with your application.

| | |
|-------------------------|----------|
| Power of Attorney | Yes / No |
| Enduring Guardian | Yes / No |
| Guardianship Order | Yes / No |
| Public Trustee Order | Yes / No |
| Advanced Care Directive | Yes / No |

Timeframe for admission

- Immediate
- 3 months
- 6 months
- 12 months

Type of accommodation required

- Single room with ensuite
- Single room with ensuite and kitchenette
- Couple accommodation
- Dementia and Memory Support

OR proposed date of admission / /

APPLICATION FORM



Type of care required

Respite Permanent

Pension Status

What type of pension do you receive?

Full pension / Part Pension / No Pension (please circle)

Income and Asset Information

Have you had your Means Test (income and assets) conducted by Centrelink or DVA?

Yes / No (please circle)

If **YES**, please provide a copy of your assessment from Centrelink or DVA.

If **NO**, please speak to our friendly staff to obtain the necessary forms for the testing to be completed.

General Information

| | | | | | |
|----------------------------|-------|--------|---|---|--------------|
| Medicare number | _____ | Expiry | / | / | |
| Medicare ref number | _____ | | | | |
| Pension number | _____ | Expiry | / | / | |
| Veteran affairs number | _____ | Expiry | / | / | (gold/white) |
| Ambulance cover number | _____ | Expiry | / | / | |
| Private health fund name | _____ | | | | |
| Private health fund number | _____ | Expiry | / | / | |
| Diabetic assoc. number | _____ | Expiry | / | / | |

Medical Information

Doctor's name _____
Telephone number _____
Doctor's surgery name _____
Doctor's surgery address _____

(Please attach medical history from doctor's surgery)



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