

26 March 2020

MEDIA RELEASE

Infinite Care's Actions to Protect Residents and Staff Health and Safety

Like the rest of the world, Infinite Care are closely monitoring the evolving coronavirus (COVID-19) situation and the ongoing risks this poses to their residents and staff. The frail and elderly are amongst the most vulnerable in our population and the safety and wellbeing of residents remains their highest priority. As an organisation Infinite Care has put strict measures and precautions in place to maximise the safety of everyone in their homes.

Infinite Care are heavily focused on infection control protocols, hand hygiene training and an increased cleaning regime is occurring at all sites. All staff members (and any essential visitors) are subject to additional health screenings prior to being able to commence any shift.

Chris Stride, Managing Director states, *"Rest assured in these challenging times we have our residents best interest at heart. We understand the heightened concern and anxiety being felt by families and in the community and our team members are working very hard to ensure that we are providing the very best care and a homely and safe environment for our residents at all times. We have additional supports in place to ensure that everyone can feel comfortable and talk through any concerns that they may have."*

To help combat any social isolation for residents that may not be able to have visitors, additional technology and measures are also currently being put into place to ensure families can stay in close contact with their loved ones. This includes regular video calls and online messaging options. We are still admitting residents at all facilities for any families that may require respite or permanent care for their loved ones.

If you or your family need assistance please call 1800 463 468 or visit www.infin8care.com.au

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