MEDIA RELEASE

Infinite Care Welcomes Star Ratings

As the aged care sector continues to evolve, the Department of Health and Aged Care have released star ratings on all Government approved aged care providers across Australia. Infinite Care welcomes this consumer centred approach to aid seniors in the local community to make informed choices about their aged care accommodation and services.

The ratings will assess a service providers quality and safety performance against a standardised set of consumer experience metrics, compliance ratings, national quality indicator ratings and staffing. Infinite Care confirms that as an innovative provider in the Cairns region it will continue to evolve its premium aged care offering at its Edge Hill, Edmonton, and Caravonica homes.

Infinite Care's focus in all homes is continuous improvement in resident care and evolving the culture of the workplace to ensure continuation of Infinite Care's reputation as an employer of choice in Cairns. Infinite Care has a philosophy to `hire for heart'. We work tirelessly to ensure that our team are aligned to our values and that they are happy at work every single day. We know that a happy and engaged team delivers the highest levels of care, and creates a fun, happy and enriching environment for our residents.

Infinite Care's Co-Founder and Joint Managing Director, Chris Stride, says, "We are excited that the star ratings will continue to assist in evolving the aged care sector. It is important to us that we continue to provide the highest level of care and customer experiences for our residents and have an environment for our team that is engaging, collaborative and fun. We look forward to an exciting 2023 for our business and for the aged care sector in general".

To organise a tour of any of Infinite facilities, explore career opportunities or understand how #WeMakeAgedCareGreat, visit <u>www.infin8care.com.au</u> or call 1800 463 468.

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